

### In Out Academy's Guarantee to Program Participants

### Our Guarantee To You:

## 1- Expert Instruction:

We guarantee that our programs will be led by experienced and certified professionals who are experts in their fields. Our instructors are committed to delivering engaging, insightful, and high-quality sessions that adhere to the highest standards of professional education.

#### 2- Current and Relevant Content:

We guarantee that our training content will always be up-to-date, relevant, and aligned with the latest industry trends and best practices. Our courses undergo regular reviews and updates to ensure they reflect the most recent advancements and knowledge in the field.

## 3- Engaging Learning Environment:

We guarantee a dynamic and interactive learning environment that encourages active participation and engagement. Our sessions are designed to foster collaboration, discussions, and hands-on activities, making the learning process both enjoyable and effective.

#### 4- Comprehensive Learning Materials:

We guarantee the provision of all necessary course materials, including manuals, handouts, and digital resources, to support your learning journey. These materials are crafted to complement the training sessions and serve as valuable references long after the course has concluded.

## **5- Holistic Personal Development:**

We guarantee a holistic approach to personal development, addressing all aspects of the self physical, mental, emotional, and spiritual. Our programs are designed to help you tap into your inner resources, unlock your full potential, and achieve transformative growth.

## 6- Request for Refund

To initiate the refund process, you must submit a written request within 24 hours of making the down payment. The request should clearly state the reasons for your request and any specific areas where the program did not meet your expectations.

# 7- Force Majeure:

A refund will be considered in the case of force majeure events that prevent you from participating in the training program. Such events include natural disasters, serious illness, or other significant and unforeseeable circumstances beyond your control.

At InOut Academy, your growth and satisfaction are our top priorities. Join us and experience the difference our commitment to excellence can make in your personal and professional development.